



DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection  
103 South Main Street, Ladd Hall  
Waterbury VT 05671-2306  
<http://www.dail.vermont.gov>  
Voice/TTY (802) 871-3317  
To Report Adult Abuse: (800) 564-1612  
Fax (802) 871-3318

June 27, 2014

Ms. Wendy Beatty, Administrator  
Crescent Manor Care Ctrs  
312 Crescent Blvd  
Bennington, VT 05201-0170

VIA FAX (802) 442-7127 AND FIRST CLASS MAIL

Provider ID #: 475033

Dear Ms. Beatty:

The Division of Licensing and Protection completed a survey at your facility on **June 18, 2014**. The purpose of the complaint investigation was to determine if your facility was in compliance with Federal participation requirements for nursing homes participating in the Medicare and Medicaid programs. This complaint investigation found that your facility was in substantial compliance with the participation requirements. However, there is one deficiency that require a plan of correction. All references to regulatory requirements contained in this letter are found in Title 42, Code of Federal Regulations. Please submit the your plan of correction on the enclosed CMS-2567 and return the original to this office by **July 7, 2014**.

Informal Dispute Resolution

In accordance with §488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. To be given such an opportunity, you are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to Frances L. Keeler, RN, MSN, DBA, Assistant Division Director, Division of Licensing and Protection. This request must be sent during the same ten days you have for submitting your plan of correction. An incomplete informal dispute resolution process will not delay the effective date of any enforcement action.

Sincerely,

A handwritten signature in cursive script that reads "Pamela Cota RN".

Pamela Cota, RN  
Licensing Chief

Enclosure