

Division of Licensing and Protection
103 South Main Street, Ladd Hall
Waterbury, VT 05671-2306
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Voice/TTY (802) 871-3317
To Report Adult Abuse: (800) 564-1612
Fax (802) 871-3318

July 7, 2014

Mr. Paul Bengtson, Administrator
Northeastern Vermont Regional Hospital
1315 Hospital Drive
Saint Johnsbury, VT 05819-9758

Dear Mr. Bengtson:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **June 11, 2014**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

PC:jl

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/19/2014
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 471303	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/11/2014
NAME OF PROVIDER OR SUPPLIER NORTHEASTERN VERMONT REGIONAL HOSPITAL			STREET ADDRESS, CITY, STATE, ZIP CODE 1315 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
C 000	INITIAL COMMENTS An unannounced on-site visit was conducted by the Division of Licensing and Protection on 6/10/14 and 6/11/14 to investigate the Conditions of Participation (CoP) for Emergency Services and Provision of Services. The following regulatory violation, unrelated to complaint #11801, was identified related to Provision of Services.	C 000		
C 276	485.635(a)(3)(iv) PATIENT CARE POLICIES [The policies include the following:] rules for the storage, handling, dispensation, and administration of drugs and biologicals. These rules must provide that there is a drug storage area that is administered in accordance with accepted professional principles, that current and accurate records are kept of the receipt and disposition of all scheduled drugs, and that outdated, mislabeled, or otherwise unusable drugs are not available for patient use. This STANDARD is not met as evidenced by: Based on observation and confirmed through staff interviews the facility failed to assure that all drugs and biologicals were stored in a secured manner and that outdated drugs and biologicals were not available for patient use. Findings include: During tour of the Emergency Department (ED) with the ED Nurse Manager, at 10:45 AM on 6/10/14, the following observations were made: a. There was a vial of Verapamil (used to treat	C 276	<i>C276: 485.635(a)(3)(iv) Patient Care Policies</i> <i>rules for the storage, handling, dispensation, and administration of drugs and biologicals. These rules must provide that there is a drug storage area that is administered in accordance with accepted principles; that current and accurate records are kept of the receipt and disposition of all scheduled drugs, and that outdated, mislabeled, or otherwise unusable drugs are not available for patient use.</i> The STANDARD was not met as evidenced by the failure to assure that all drugs and biologicals were stored in a secured manner and that outdated drugs and biologicals were not available for patient use. One vial of Verapamil and two (1) liter bags of Lactated Ringers IV Solution were identified as outdated in the Emergency Department storage areas. In addition, one container of Hurricane Spray was stored in an unlocked cabinet. Response continued on page 2 of 2	6/11/14 <i>Callie...</i>

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Per R. By...

TITLE

CEO

(X6) DATE

July 2, 2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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C 276	<p>Continued From page 1</p> <p>high blood pressure and control chest pain) 5mg/2 ml stored in the emergency Adult Code Cart, with an expiration date of 3/1/14.</p> <p>b. There were 2 (1) Liter bags of Lactated Ringers intravenous solution stored in a refrigerator in Exam Room #2, each with an expiration date of February 2014.</p> <p>c. A container of Hurricane Spray (topical anesthetic) was stored, unsecured and unmonitored in an unlocked cabinet in Exam Room #2.</p> <p>These findings were confirmed by the ED Nurse Manager at the time of tour. On 6/11/14 at 2:35PM, the ED Nurse Manager stated that storing refrigerated lactated ringers solution was fairly new to the department and that a procedure for checking for outdates had not been established. The Director of Pharmacy confirmed, during interview on the afternoon of 6/11/14, that all drugs and biologicals should be stored in a secure manner and stated that s/he had not been aware the topical anesthetic spray had been stored in an unsecured area.</p>	C 276	<p>Response continued from page 1 of 2</p> <p><i>C276: 485.635(a)(3)(iv) Patient Care Policies</i></p> <p>Corrective Action Plan:</p> <ol style="list-style-type: none"> 1. Outdated Medication and Intravenous fluids were immediately removed from the Emergency Department. Completed 6/11/14. 2. The Hurricane Spray was immediately placed in the designated locked storage area. Completed 6/11/14. 3. The Pharmacy policy titled <u>Designated Drug Storage and Locked Storage Areas</u> was revised and the pharmacy checklist titled <u>Monthly Medication Storage Area Check List</u> was reviewed. Completed 6/11/14. (documents attached) <p>Michael Auger, RPh, Pharmacy Director is responsible for monitoring and maintaining 100% with the Designated Drug Storage Areas policy.</p> <p><i>C276 POC accepted BitweRN/PMC</i></p>	<p><i>6/11/14</i> <i>@</i> <i>Auger</i> <i>MD</i></p>

Per RB - CEO July 2, 2014

NORTHEASTERN VERMONT REGIONAL HOSPITAL

DEPARTMENT: Pharmacy

SUBJECT: Designated Drug Storage and Locked Storage Areas

PROCEDURE:

Medications, chemicals, and biologicals may only be kept in areas designated by the pharmacy. The following units will have an area where medication will be stored which contains a double-locked cabinet for Schedule II's:

Med/Surg Medi-prep room
Pediatrics Medi-prep room
Obstetrics Medi-prep room
Special care Medication cabinet
Operating room Anesthesia room
Recovery room Medication cabinet
Emergency Medication cabinet

These are the formal drug storage areas. Other medications, such as topical, may be located in a room such as the emergency rooms or treatment rooms where specific procedures are performed.

Schedule III, IV, & V's when stocked as floor stock are stored with the schedule II's.

Medications are also stored on crash carts and in emergency kits in the emergency department, special care unit, obstetrics, nursery, pediatrics, physical therapy, respiratory therapy, radiology, and in the pharmacy.

Office practices will store medications in a locked room or cabinet. Medications which require refrigeration or freezing will be stored appropriately. If the office does not have the proper storage conditions the NVRH Pharmacy will store the medication until it is needed.

Effective: 9/16/10

Revised: 9/20/10, 9/15/11, 2/5/13, 4/8/14

Approved by:

Michael Auger, RPh, Pharmacy Director

NORTHEASTERN VERMONT REGIONAL HOSPITAL**DEPARTMENT: Pharmacy****SUBJECT: Designated Drug Storage Areas****PROCEDURE:**

Medications, chemicals, and biologicals may only be stored in the Pharmacy and areas designated by the Pharmacy. The following units have Pyxis stations where medications will be stored and secured.

Emergency Department
Medical/Surgical Unit
Intensive Care unit
Birth Center
Post Anesthesia Care Unit
Procedure Rooms
Day Surgery Unit

Other medications, such as topicals, may be located in a locked cabinet in a room such as emergency rooms or treatment rooms where specific procedures are performed.

Medications are also stored in crash carts and in emergency kits in the Emergency Department, Surgery Unit, Intensive Care Unit, Birth Center, Pediatrics, Physical Therapy, Respiratory Therapy, Radiology, Cardiac Rehabilitation, Stress Lab, Day Surgery and in the Pharmacy. These items must be locked or secured, or visible to the department staff at all times.

Office practices will store medications in a locked room or cabinet. Medications which require refrigeration or freezing will be stored appropriately. If the office does not have the proper storage conditions the NVRH Pharmacy will store the medication until it is needed.

Effective: 9/16/10

Revised: 9/20/10, 9/15/11, 2/5/13, 4/8/14, 6/11/14

Approved by:

Michael Auger, RPh, Pharmacy Director

Monthly Medication Storage Area Check List

<u>Area</u>	<u>Date Checked</u>	<u>Initials</u>	<u>Comments</u>
<u>Emergency Department</u>			
* Crash Cart/hallway			
* Intubation Box/hallway			
* ER Medstation			
* Paramedic Kits			
* Antidote Cart			
* Room #2/Crash Cart/Rapid Intub.			
* Pedi Crash Cart/hallway			
* Transfer bags			
<u>Operating Room</u>			
* Crash Carts & Back Hall			
* Intubation Box			
* PACU Medstation			
* PROCRM #1 Medstation			
* PROCRM #2 Medstation			
* Dantrium Cart			
* Intubation Box/back hallway			
<u>Med/Surg Unit</u>			
* Crash Cart			
* Intubation Box			
* MS Medstation			
<u>Pediatrics</u>			
* Crash Cart			
* Intubation Box			
<u>Intensive Care Unit</u>			
* Crash Cart			
* Intubation Box			
* SCU Medstation			
* Ambulance Kit			
<u>Birth Center</u>			
* Crash Cart			
* Intubation Box			
* OBS Medstation			
* Delivery and Birthing Rooms			
* Epidural Cart			
<u>Radiology</u>			
* Emergency Kits (3)			

<u>Area</u>	<u>Date Checked</u>	<u>Initials</u>	<u>Comments</u>
<u>Cardiac Rehab</u>			
* Crash Cart			
* Intubation Box			
<u>Day Surgery</u>			
* DSU Medstation			
* Crash Cart			
* Intubation Box			
<u>Stress Lab</u>			
* Intubation Box			
<u>Pharmacy Department</u>			
* Freezer			
* Refrigerator			
* Orals			
* Oral Liquids			
* Topicals			
* Inhalers			
* Otics			
* Ophthalmics			
* Nasal			
* Injectables			
* Large Volumes/Premixes			
* Employee Rx			
* Spare Crash Cart Tray			
* Anesthesia Trays			
* Chemicals			
* Rectal/Vaginals/Patches			
			Medication Storage Checklist