

Division of Licensing and Protection
103 South Main Street, Ladd Hall
Waterbury, VT 05671-2306
<http://www.dail.vermont.gov>
Voice/TTY (802) 241-2345
To Report Adult Abuse: (800) 564-1612
Fax (802) 241-2358

December 2, 2011

Ms. Mary Pappas, Administrator
King's Daughters' Home, Inc.
10 Rugg Street
St Albans, VT 05478

Provider #: 0056

Dear Ms. Pappas:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **September 13, 2011**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

PC:ne

Enclosure



NOV 09 2011

PRINTED: 10/19/2011
FORM APPROVED

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0056	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/13/2011
NAME OF PROVIDER OR SUPPLIER KING'S DAUGHTERS' HOME, INC.		STREET ADDRESS, CITY, STATE, ZIP CODE 10 RUGG STREET ST ALBANS, VT 05478		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments: An unannounced re-licensing survey was conducted by the Division of Licensing and Protection on 09/13/2011. The following regulatory violations were identified during this survey.	R100	<i>R135: Manager will review assessments after completion by nurse + will follow up each assessment to be sure all required information has been entered + signed as complete within the required time frame of 14 days after admission R135 POC accepted 11/30/11 PincotARN R136 A list of renewal dates for each resident assessment has been created and posted at the Charting Station. This will be reviewed on the first of each month by the manager. Manager will communicate to Nurse when assessments are due + follow up with nurse to certify that assessments are completed + signed within required time frame. R136 POC accepted 11/30/11 PincotARN</i>	
R135 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.5 Assessment 5.7.b If a resident requires nursing overview or nursing care, the resident shall be assessed by a licensed nurse within fourteen days of admission to the home or the commencement of nursing services, using an assessment instrument provided by the licensing agency. This REQUIREMENT is not met as evidenced by: Based on record review, the facility failed to assure that the assessment was completed within 14 days of admission for one resident in the sample (Resident #2). Findings include: Per record review and staff interview, the admission assessment had been partially completed but was not signed as completed as of 09/13/2011 for Resident #2, admitted on 08/26/2011. The finding was confirmed in an interview with the RN (Registered Nurse) and facility manager on 09/13/2011 at 01:30 PM.	R135		
R136 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.7. Assessment	R136		

Division of Licensing and Protection

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

6899

V6UU11

If continuation sheet 1 of 3

Division of Licensing and Protection

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R136	Continued From page 1 5.7.c Each resident shall also be reassessed annually and at any point in which there is a change in the resident's physical or mental condition. This REQUIREMENT is not met as evidenced by: Based on record review and staff interviews, the facility failed to assure that residents are reassessed annually, for one resident (Resident #1). Findings include: Per record review and staff interview, Resident #1 was due for an annual reassessment on 08/04/2011. There is no re-assessment in the record. In an interview on the afternoon of 09/13/2011 the RN acknowledged that an annual re-assessment had not been completed for Resident #1.	R136		
R162 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.10 Medication Management 5.10.c. Staff will not assist with or administer any medication, prescription or over-the-counter medications for which there is not a physician's written, signed order and supporting diagnosis or problem statement in the resident's record. This REQUIREMENT is not met as evidenced by: Based on record review, the facility failed to assure that signed physician's orders were available for two residents in the sample, Resident #1 and Resident #4. Findings include: Per record review and staff interview, the records	R162	<i>9-27-11</i> <i>R162 King's Daughters Home Nursing Staff + manager met with Health Care Facility physician + staff to discuss communication + system improvements needed on each's part, clarified over facility's state requirements for timely signatures of orders worked out a better communication system between the 2 parties. Health care Facility Nursing supervisor will communicate directly with physicians regarding resident concerns + orders + will see that orders are returned + signed by required time for timely communication all verbal + fax requests + communications to M.P.</i>	

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R162	Continued From page 2 for two of the residents sampled contained medication lists not signed by the attending physician. In an interview, the facility manger and the RN acknowledged that the medication orders were not signed by the new attending physician. They stated that it had been "challenging" to get the physician to return the signed orders. While the surveyor was present the physician's office did return one set of orders after a phone call and fax request.	R162	These actions will be monitored for meeting requirements by weekly chart review by manager for missing MD signatures on new orders + updated and will notify physician's office of follow up needed if this does not work another meeting will be requested by the KD Home nurse management to meet again with MD + staff of Health Center, on Nov. 1, 2011 If this attempt fails new physician will be sought for residents in this physician's care. Currently we have 2 residents on waiting list for new physician coming in December to area.	

R162 POC accepted 11/30/11 Amesteen