

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

May 27, 2016

Mr. David Anderson, Administrator
Maple Hill Residential Care Home
26 Union Street
Waterbury, VT 05676-1303

Dear Mr. Anderson:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **March 3, 2016**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0154	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/03/2016
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NAME OF PROVIDER OR SUPPLIER MAPLE HILL RESIDENTIAL CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 26 UNION STREET WATERBURY, VT 05676
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments: An unannounced onsite investigation into a self reported incident was conducted by the Division of Licensing and Protection on 3/3/16. The following regulatory deficiencies were identified.	R100		
R313 SS=D	XI. RESIDENT FUNDS AND PROPERTY 11.1 A resident's money and other valuables shall be in the control of the resident, except where there is a guardian, attorney in fact (power of attorney), or representative payee who requests otherwise. The home may manage the resident's finances only upon the written request of the resident. There shall be a written agreement stating the assistance requested, the terms of same, the funds or property and persons involved. This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, the home failed to ensure that a written agreement was signed to assist residents with finances for 2 of 5 residents sampled (Resident #1, #2). Findings include: 1. Per record review on 3/3/16, Resident #1 was identified as a current resident who has funds held by the home. Per review there was no written agreement signed by the resident for this assistance. 2. Per record review on 3/3/16, Resident #2 was identified as a discharged resident who had funds held by the home. Per review, there was no written agreement signed by the resident to request this assistance.	R313	A written agreement was obtained for resident #1 on 3/3/16, and is currently on file. Resident #2 was discharged. No written agreement was obtained, but Maple Hill administration will ensure that all future residents have agreements completed at the time of admission if resident and/or family so desires.	
		R313	5/20/16 POC accepted. Karen Campos RA	

Division of Licensing and Protection
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  TITLE Administrator (X6) DATE 3/28/16

Division of Licensing and Protection

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R313	Continued From page 1 Per interview on 3/3/16, the home's owner confirmed that there was no written agreement to hold money for Resident #1 or #2.	R313		
R315 SS=D	<p>XI. RESIDENT FUNDS AND PROPERTY</p> <p>11.3 The personal property of the resident shall be available for the resident's use and securely maintained when not in use.</p> <p>This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, the home failed to ensure that resident's funds were securely maintained for 6 residents reviewed (Residents #1, #2, #3, #4, #5, and #6). Findings include:</p> <p>Per record review on 3/3/16, an internal investigation into missing resident money stated that the drawer that held cash and receipts for residents was inadvertently left unlocked by the home's owner on 11/24/15. The missing money was discovered on 11/30/15 when a family member asked the owner for an accounting of what the resident had in their funds. Upon further investigation, the following was discovered. Resident #1 was missing \$60.00, Resident #2 was missing \$60.00, Resident #3 was missing \$370.00, Resident #4 was missing \$100.00, Resident #5 was missing \$80.00, and Resident #6 was missing \$100.00. There was only circumstantial evidence to lead the home owner to believe it may have been an employee who no longer worked there, and the monies were reimbursed to each of the residents. Per interview on 3/3/16, the home's owner confirmed that the money was left unsecured at the time it was</p>	R315	<p><i>R3</i></p> <p>All residents' cash accounts are now triple locked to ensure their safety. A locked box is held in a locked drawer in which the keys need to be obtained from a 3rd locked location. Keys and knowledge of box location is only accessible by management</p> <p>R315 POC accepted. 3/26/16 Karen Lampis RN</p>	

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R315	Continued From page 2 taken.	R315		