VERMONT
AGENCY OF HUMAN SERVICES
DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection
103 South Main Street, Ladd Hall
Waterbury, VT 05671-2306
http //www dail vermont gov
Voice/TTY (802) 871-3317
To Report Adult Abuse (800) 564-1612
Fax (802) 871-3318

March 29, 2013

Ms Jane White, Administrator
Cota's Hospitality Home
1079 South Barre Road
Barre, VT 05641

Provider # 0365

Dear Ms White

Enclosed is a copy of your acceptable plans of correction for the complaint investigation conducted on **February 12, 2013.** Please post this document in a prominent place in your facility

We may follow up to verify that substantial compliance has been achieved and maintained If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed

Sincerely,

Pamela M Cota, RN
Licensing Chief

PC ne

Enclosure

PRINTED: 02/25/2013
FORM APPROVED

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED
	0365		C 02/12/2013

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CDTA'S HOSPITALITY HOME	1079 SOUTH BARRE ROAD BARRE, VT 05641

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments: An unannounced on-site complaint investigation was conducted by the Division of Licensing and Protection on 2/12/13. There was a regulatory violation identified.	R100		
R181 SS=E	V RESIDENT CARE AND HOME SERVICES 5.11 Staff Services 5.11.d The licensee shall not have on staff a person who has had a charge of abuse, neglect or exploitation substantiated against him or her, as defined in 33 V.S.A. Chapters 49 and 69, or one who has been convicted of an offense for actions related to bodily injury, theft or misuse of funds or property, or other crimes inimical to the public welfare, in any jurisdiction whether within or outside of the State of Vermont. This provision shall apply to the manager of the home as well, regardless of whether the manager is the licensee or not. The licensee shall take all reasonable steps to comply with this requirement, including, but not limited to, obtaining and checking personal and work references and contacting the Division of Licensing and Protection in accordance with 33 V.S.A. §6911 to see if prospective employees are on the abuse registry or have a record of convictions. This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, the home failed to conduct background checks for two staff at the home. Findings include: Per review of employee and volunteer files, there was no evidence that background checks were completed for two volunteers who have contact	R181		

Division of Licensing and Protection

Janie White LPN/BASW, TM — TITLE Manager — (X6) DATE 2/28/13

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

PMC

PRINTED: 02/25/2013
FORM APPROVED

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0365	(X2) MULTIPLE CONSTRUCTION A. BUILDING ____ B. WING ____	(X3) DATE SURVEY COMPLETED C 02/12/2013
NAME OF PROVIDER OR SUPPLIER: COTA'S HOSPITALITY HOME		STREET ADDRESS, CITY, STATE, ZIP CODE: 1079 SOUTH BARRE ROAD BARRE, VT 05641	

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R181	Continued From page 1 with residents. Per the definition of "staff" in the RCH regulations, these volunteers are considered to be staff since they provided services and performed duties that are subject to RCH regulations. Per observation, the upstairs tenant was in the common area a few times over the course of the day, interacting with residents. Per interview on 2/12/13 at 10:50 AM, the upstairs tenant stated that s/he performs bookkeeping duties and some general maintenance, however is a volunteer not a paid employee. They also stated that they had frequent interactions with residents, sometimes getting them a beverage or other assistance, but did not administer medications or provide care. Per interview with the home manager, a relative of the tenant who also lives upstairs volunteers at the home with housekeeping tasks and has interaction with residents. Per interview on 2/12/13 at 12:35 PM, the home's manager confirmed that the background checks were in the process of being completed. That there was a delay due to permission status to request background checks, and that both of these individuals were interacting with residents before the checks were completed.	R181	R181 POC attached - accepted as written 3/28/13 Karen Campos RN	

Cota's Hospitality Home
1079 S. Barre Road
Barre, Vermont 05641
1-802-479-3118
Whitejane431@yahoo.com

February 28, 2013

R181 V. Resident Care and Home Services:
S$=E

5.11 Staff Services:

1. New e-mail has been set up and accepting secure e-mails
2. All steps to access and obtain registry checks and criminal checks have been written up and placed in secure notebook for Sender to use and review.
3. New sender and receiver have been named and second Receiver has been named.. E-mail addresses have been given To the Proper state offices
This was completed Feb 2013

Registry Checks:

1. All child, adult and criminal checks have been completed and In place.
2. All variances needed have been applied and returned with the OK to proceed
3. This was completed 2/27/13

To Keep Compliant:

1. Manager will receive information necessary to do checks and Have them completed before new hire/volunteer begins

Jane White

Jane White LPN/BSAW
Manager.

R181
PoC accepted 3/28/13
Karen Campos RN